

ANNUAL REVIEW NOVEMBER 2000-OCTOBER 2001, with update to June 2002

FOREWORD

The Saartjie (Sarah) Baartman Women's Centre was initiated by the then minister of Health and Welfare, P. Marais, and officially opened in May 1999. The name of the Centre was also an initiative of the then minister of Health and Social Services and endorsed by the provincial cabinet in March 1999. The Centre was named after Saartjie / Sarah Baartman in recognition of the total denial and debasement of her human rights.

It is the first one-stop Centre of it's kind, although there are now three other one-stop centres funded by UNDP in other provinces which operate totally differently. This initiative is the first public-private partnership in the field of violence against women. The public - private partnership is a partnership between the department of Health, the department of Social Services and civil society organisations.

The vision of the Centre is to offer a range of services on a continuum of care for abused women in order to reduce the secondary trauma experienced by women and offer them hope for recovery through integrated comprehensive services.

The Centre administration and board of management adopted the following mission statement to allow us to reach the above vision:
To develop and implement through public-private partnership the concept of an one-stop, integrated and comprehensive women's centre for abused women which offers accommodation, employment, services, training, research and community outreach and prevention projects.

We will achieve the vision and mission through the following goals:

To ensure that women and their children who have been abused have access to an effective service on a 24 hour basis, including an emergency shelter.

To ensure that all the kinds of services that women who have been abused need is integrated into the Centre.

To bring into the Centre all kinds of partnerships in the field of violence against women in order to bring about better collaboration and cooperation.

To develop with partners at the Centre employment opportunities that offer the possibility of jobs to the women caught up in the cycle of violence.

To create space for all kinds of partners to bring their field of expertise into the Centre in order to create an one-stop approach.

The one-stop women's Centre has been operational now for three years and two months. Since its inception, it was envisaged that the program would be externally evaluated by the end of its third year to allow the Department of Social Services and the board of management to gain information on the effectiveness of such programs in the fight to end violence against women. The Department of Social Services would then lobby for the replication of such one-stop centres in other areas of the Western Cape province. This evaluation is currently underway and the results will be released in September 2002.

The Centre has undergone dramatic changes in the past three years and has really grown into a site recognised by other roleplayers and the national department of Social Development as a national learning site. Saartjie Baartman Women's Centre was awarded a *certificate of excellence* in the 2001 national Impumelelo awards.

The Centre currently has reached all its key objectives, such as:

One stop approach to assist women in violent relationships

24 hour emergency intake

On-site third level shelter with intense therapeutic programs

Five key NGO's working in the violence against women sector having their offices on site

Partnership programs among these NGO's

After hour child abuse centre

Two economic programs for the women resident in the shelter

Job opportunities after the completion of the training programs

A training and research partner has agreed to come on board

Training and conference venue

Child and youth care program

Alcohol and drug abuse program

It is envisaged that the external evaluation will provide direction for the Saartjie Baartman Women's Centre to deepen its services, approach, partnerships and objectives so as to truly make a difference in the lives of traumatised women and contribute towards ending violence against women. A big thank you to all who have contributed thus in our search for excellence, relevance and hope.

D.Van Stade

STAFF AT THE SAARTJIE BAARTMAN CENTRE FOR WOMEN AND CHILDREN

(for update see p.20)

Centre

Gaironesa Jacobs
Ilse Ahrends

Kulthum Ebrahim
Synnøw Skorge

Reception
Programme Support Co-ordinator
(15 hours per week)
Finance
Centre Manager

Shelter

Aloma Titus
Ilse Ahrends

Michelle Marthinus
Rachel Petersen
Renée Jeftha
Rosemarie Cox
Victoria Booysen
Nontsasa Makula

Night Supervisor
Programme Support Co-ordinator
(10 hours per week)
Child Care Worker
House Organiser
Social Worker
Shelter Manager
Night Supervisor
Social Worker (part-time)

CENTRE MANAGER'S REPORT

Background

The Saartjie Baartman Centre started in 1999 in a spontaneous and enthusiastic way. The aim was to establish a 'one-stop' centre for women and children experiencing violence in their lives. The vision of the centre was to develop and implement through organizations working in partnership a range of intervention programmes including residential, counselling and economic empowerment projects.

During the first year of operation the shelter was opened as a second 'Salvation Army Carehaven Shelter'. The director of the shelters was also the director of the centre and the advisory board for the shelters extended itself to include the centre. The Network on Violence against Women, Rape Crisis and the Athlone After-Hours Children's Service moved into office space at the centre. Negotiations were held between the Department of Social Services and the Department of Health and their respective 'tenants' in order for the organizations in the building to live together amicably.

The second year of operation was an extremely difficult one. The Salvation Army director was moved with very little notice and the centre management and partnership development deteriorated. After some confusion and conflict, the Salvation Army moved out of the centre in terms of managing the centre and the shelter. In October 2000 the two 'Carehaven Shelters' separated and shelter and centre administration staff were separated, with some staff continuing to work for the Salvation Army. Ten staff members 'started' to work for the centre, some in their same or almost same jobs and others in totally new positions. The financial management of the centre was taken over by NICRO Western Cape and an executive committee was established. The 'new' Saartjie Baartman Centre began its journey in November 2000.

Priority Areas of Development for the Centre

When I started in my new position as Centre Manager in November, I identified three main areas for development:

Staff: improvement of the staff's working conditions in terms of their salaries, provision of support and supervision structures and capacity – building opportunities, and the development of an organizational culture of respect, inclusivity and empowerment.

Partners: bringing the partnership-building back on track in terms of shared vision and goals; establishing a solid internal management process which would promote the sharing of resources; developing shared programmes and bringing on board new partners, especially for economic empowerment programmes.

Strategic development: the strategic development of the centre, including registering as a Non-Profit Organization, fiscal management, profile-building and developing funding contacts and strategies.

The achievements and challenges of the past year in the above three categories have been as follows:

Staff Developments

In November 2000 I wrote the Saartjie Baartman Centre's Memorandum of Appointment, Disciplinary Code and Schedule of Offences for the staff members to read and sign before signing their new contracts. I also re-wrote the staff's job descriptions. All new contracts were signed in November 2000 and again in March 2001. Staff appraisals were held in October 2001.

In the business plan and budget for the year I prioritized increases in staff salaries. Salaries for staff in the lower scale increased by an average of 80 %; while salaries in the higher scale increased by approximately 10 %.

A financial advisor gave a presentation at a staff meeting to introduce pension plans and other investment options. Subsequent individual appointments were set up and most staff now have an investment policy best suited to their needs.

In November I contacted the Centre for Conflict Resolution to set up a debriefing and closure session between 'Carehaven' staff and our staff, especially taking into consideration the suddenness of the separation, the absence of consultation of the decisions that were made and the real sadness about the separation - some staff had worked together for many years. Unfortunately The Salvation Army cancelled their participation at the last minute.

I then contacted The Trauma Centre and Shahieda Alie started facilitating a bi-monthly support group for the Saartjie Baartman shelter and admin staff, with special emphasis on team-building.

A strong system of internal and external supervision and support was established. A number of team-building events were held, the highlight of which was the weekend the staff spent in Arniston in September.

The year also had a strong emphasis on capacity-building and despite a very limited budget, staff participated in a good range of conferences, workshops and training events.

Looking back over the year there has been tremendous progress from the uncertain and bewildered staff of November last year to the focused and positive staff of this year. The staff have cultivated an organisational culture of shared decision making, support, respect and a real sense of ownership and pride in the centre. Around the time of Women's Day when the centre was getting a lot of media attention and many of the staff were very active in radio, TV and newspaper interviews, I heard one staff member say to another 'All of us Saartjie Baartman staff are stars' How true!

Partnership Development

The Saartjie Baartman Centre is a partnership initiative. The whole strength and emphasis of the centre rests on working in partnership – promoting inclusiveness, dialogue, shared responsibility, integrated approach and joint decision making.

The key partners are as follows:

- *Department of Social Services*: provides funding for the shelter, the Centre management and partnership development; provides the building rent free and takes an active part in the planning and process of growing the Centre.
- *Shelter*: provides a 24 hr crisis response to abused women and their children of all ages, secure accommodation, counselling (individual and group), and a therapeutic child-care programme.
- *Economic Kitchen*: provides a job skills training programme and links to the hotel industry for further training and employment opportunities.
- *Centre Service*: provides a 24 hr telephone advice service, day-time receptionist, finance manager, daily management and maintenance of the building, facilitation of shared programmes and new partnerships.
- *Rape Crisis*: provides advocacy, training of volunteers, community outreach programmes, counselling.
- *Athlone After-Hours Child Abuse Centre*: provides after-hours counselling and accommodation for abused children.
- *NICRO*: provides counselling, training of volunteers, legal counselling.
- *SANCA*: provides preventative work in alcohol and substance abuse, training in preventative programmes, counselling.
- *Network on Violence against Women*: provides co-ordination of and information sharing among approximately 150 organizations working in the Violence Against Women sector in the Western Cape, including the rural areas; provides referrals, training, and the facilitation of focus groups on research, shelters, counselling, and the monitoring of domestic violence legislation.
- *Rafiki*: provides a job skills training programme and home business skills training.

The Centre also has a significant number of project partners, i.e. mostly off-site organizations who are partners with the Centre for specific projects. These include the African Gender Institute (UCT), Community Law Centre (UWC), Healing Business, Trauma Centre, Gender Advocacy Programme (GAP), Red Cross Child and Family Unit and Legal Aid Clinics.

In November 2000 we held a ‘Vision-building Workshop’ facilitated by the CDRA. It was a difficult workshop as past unhappiness, present confusion and future uncertainties were addressed. Common ground and clarity were found especially around shared values and what we wanted the centre to be and stand for. A further two-day workshop was set for December on Mission, Strategies and Proposed Programmes. This workshop provided the information and consensus needed to write a draft constitution for the centre. Furthermore the concept of the centre’s Board of Management consisting mainly of the Directors of the partner organizations was initiated. The framework for the way we wanted the internal management processes to happen was also set.

Regular partnership meetings were held throughout the year. The Healing Business and Community Mental Health staff started attending the meetings during the year, which contributed greatly to the 'togetherness' of the centre and housekeeping issues were addressed more effectively.

The partnership meetings also explored joint work possibilities such as an HIV/AIDS response in the centre both for staff policies and for client programmes, as well as research needs in the centre and the collection of centre statistics.

The Board of Management was established and met for the first time in February. The board held a strategic planning workshop, facilitated by the CDRA in March. A consequent workshop held in April, was attended by both board members and practitioners, which looked at shared programmes to be established in the future. A task team was established, which met in September to write up a job description of a shared 'intake worker'.

New partners who joined Centre programmes, planning and activities were:

- SANCA who were already tenants in the building when Saartjie Baartman Centre started, joined in on board level and in partnership development.
- Rafiki opened its doors to the first trainees in their soap- and home-business skills programme in March. The programme has been an instant success and Rafiki are presently extending their number of trainees from six to twelve. Trainees are women from shelters and the community.
- The Saartjie Baartman Economic Kitchen started in July with six trainees. The programme includes a training programme linked to a hotel training model. Trainees are Saartjie Baartman shelter residents.

Trainees in both Rafiki and the Kitchen are paid during the duration of the training course.

- The Community Law Centre based at the University of the Western Cape is working with the Centre to establish a Resource Centre which will include a basic computer skills programme for women from the shelter and the community.

In summary, the partnership developments have been a positive experience over the past year. A stable internal environment has been created in which partner organizations have increased their capacity as well as contributed towards the planning of shared programmes. The centre's programmes have expanded to include the very important economic empowerment component.

Centre Development

The centre developed its own constitution in March and received its NPO registration in June. The logo was finalized in September. On the 1st of October the centre took over its own finances from NICRO.

In the course of the year the Saartjie Baartman Centre for Women and Children has become an organization in its own right. There have been many improvements to the

centre throughout the year such as the building of the new network office, the counselling room, the resource centre, new security doors and the new telephone system.

In conclusion, the centre has progressed and grown well over the past year. There is a sense of stability of working together and a recognition of the benefits of having a range of services for women and children accessible under one roof. There is a growing confidence in exploring shared programmes and projects and the centre looks forward to next year's innovative developments.

Synnølv Skorge

STAFF DEVELOPMENT

It is part of Saartjie Baartman organizational policy to place great importance on the development and training of the staff. This is particularly relevant given that most of the staff have little or no tertiary education or training, although they do bring their own unique life experiences with them. In fact, at least a quarter of the staff have come through their own experiences of abuse and life in a shelter, which equip them in a very special way to work with women and children who have had similar experiences of abuse.

Staff development consists of participating in a regular staff group, attending relevant training courses, workshops and conferences, taking part in interest groups organized by the Network, and attending community meetings.

Staff group

A group for all the staff, except the three identified as "management", began in March 2001. It has been facilitated by Shahieda Alie from the Trauma Centre, who has given her time on a fortnightly basis free of charge and to whom we owe many thanks. The group has offered a safe place for staff to talk about various issues and to share in team building exercises. After a very successful team building weekend at Arniston in September 2001, which all except one staff member were able to attend, it was decided to include the three "managers" in the group. The staff group now offers all of us exciting challenges as we break down barriers and build trust and team spirit amongst us.

Training courses, workshops and conferences

Staff attended various events as follows:

Aloma Titus:

- NICRO training course for volunteer counselors, Saartjie Baartman Centre,
- Trauma Debriefing presentation, Lentegour Hospital, 31 October 2001

Gaironesa Jacobs:

- Western Cape Network on Violence Against Women conference, Worcester, 9-11 April 2001

Ilse Ahrends:

- AIDS Policy Development workshop, Saartjie Baartman Centre, 16 July 2001
- Gender and Mental Health conference, Paarl, 1 October 2001

Kulthum Ebrahim:

- NPO Tax and Related Laws seminar, Cape Town, 12 September 2001

Michelle Marthinus:

- Parenting training course (five sessions) facilitated by Celeste van der Merwe from the Parent Centre, Saartjie Baartman Centre, March-April 2001
- Telephone etiquette workshop (Hymax), Saartjie Baartman Centre, 8 October 2001
- Trauma Debriefing presentation, Lentegeur Hospital, 31 October 2001

Rachel Petersen:

- Shelter conference, Johannesburg, 13-14 November 2000
- Parenting training course (five sessions) facilitated by Celeste van der Merwe from the Parent Centre, Saartjie Baartman Centre, March-April 2001
- HIV workshop for Saartjie Baartman partners facilitated by Lungiswa Memelo (Network), 22 August 2001

Renée Jefftha:

- Parenting training course (five sessions) facilitated by Celeste van der Merwe from the Parent Centre, Saartjie Baartman Centre, March-April 2001
- GAP DVA training course, Cape Town,
- GAP Advocacy training course, Cape Town,
- Shelter training course, George, 10-12 October 2001
- Trauma Debriefing presentation, Lentegeur Hospital, 31 October 2001

Rosemarie Cox:

- The Western Cape Network on Violence Against Women conference, Worcester, 9-11 April 2001
- Lifeskills and Management training course, Stellenbosch, 4-8 June 2001
- AIDS Policy Development workshop, Saartjie Baartman Centre, 16 July 2001
- Volunteer Management training course, Caledon, 5-6 September 2001

Synnøw Skorge:

- The National Network on Violence Against Women conference, Bloemfontein, 1-3 December 2000
- Women's Mental Health workshop, Karl Bremner Hospital, 24 August 2001
- Integrated Policy Framework workshop, Athlone District, 9 October 2001
- Sex Tourism conference, Cape Town, 15-16 October 2001

Victoria Booysen:

- Parenting training course (five sessions) facilitated by Celeste van der Merwe from the Parent Centre, Saartjie Baartman Centre, March-April 2001
- NICRO training course for volunteer counselors, Saartjie Baartman Centre,
- Shelter training course, George, 10-12 October 2001

Interest (focus) groups

The W.C. Network on Violence Against Women organizes various focus groups for its members. These consist of the Shelter Group, the Counselling Group, the Domestic Violence Act Monitoring Group and the Research Group. All meet monthly except for the Research Group, which meets every three months.

Shelter Focus Group:

Renée Jeftha attends these meetings. They have been looking at a document on minimum standards for shelters and at the need for housing for residents when they leave a shelter.

Counselling Focus Group:

Attended by Renée Jeftha and Ilse Ahrends. Meetings have been rather sporadic this year, though there have been presentations on debriefing and the work of SWEAT.

DVA Focus Group:

Attended by Renée Jeftha. The group keeps an eye on how the Domestic Violence Act is being implemented by police and magistrates, and offers its members a place to raise issues/problems with the granting of protection orders.

Research Focus Group and Network Executive:

Attended by Synnøv Skorge. The Research Focus Group has not been very active this year.

Community outreach

As the Saartjie Baartman Centre becomes better known in the communities round about, so staff members are increasingly called upon to give talks and participate in community meetings. This offers an excellent opportunity not only to advertise the Centre's services but also to educate people about domestic violence and the rights of women.

Staff members have participated as follows:

Ilse Ahrends:

- Spoke about domestic violence, together with Rachel Petersen, at the Hanover Park Day Hospital, 4 April, 2001.
- Together with Synnøv Skorge and Rose Cox, gave a three-and-a-half hour seminar on domestic violence for the first-year Clinical Psychology Masters students at the UCT Child Guidance Clinic, 31 July 2001.

Michelle Marthinus:

- Spoke three times to groups at the Druivevlei Community Centre, together with Renée Jeftha, 24 April, 14 June and 11 September 2001.

Rachel Petersen:

- Attends the Co-ordinated Action for Social Services (CASS) Group, which meets monthly in Athlone.
- Spoke about domestic violence, together with Ilse Ahrends, at the Hanover Park Day Hospital, 4 April, 2001.
- Went with Renée Jeftha to SHAWCO to give a talk, 11 May, 2001.

Renée Jeftha:

- Spoke at SHAWCO, 29 March, 2001.
- Together with Michelle Marthinus, gave a talk to a group of mothers at the Druivevlei Community Hall, Manenberg, 24 April, 2001.
- Went with Rachel Petersen to SHAWCO to give a talk, 11 May, 2001.
- Spoke again at the Druivevlei Community Hall, with Michelle Marthinus, 14 June 2001.
- Together with Rose Cox, visited the Bergzicht Training Centre in Stellenbosch.
- Together with Rose Cox, attended a GAP round-table meeting at the Bonteheuwel Community Centre, 20 July 2001.
- Spoke at a gender-violence workshop at CAFDA, 31 July 2001.
- Gave a talk about domestic violence on Bush Radio, 22 August, 2001.
- Went to Hanover Park, 6 September, 2001.
- Gave a talk, together with Michelle Marthinus, on working with youth at the Druivevlei Community Hall, 11 September, 2001.
- Spoke to the Victim Support Group, Athlone, 11 September, 2001.

Rosemarie Cox:

- Part of the Manenberg Economic Development Team which meets monthly.
- For the first part of the year, participated in the Hanover Park Health Forum.
- Attends the Open Africa Tour Group meetings fortnightly.
- Spoke about domestic violence on Bush Radio, 6 March 2001.
- Attended meetings at the Bonteheuwel Community Centre, 8 and 15 May 2001. Met the director of the Centre and invited him to attend the Network meetings, which he and members of his counselling team now do.
- Together with Renée Jeftha, visited the Bergzicht Training Centre in Stellenbosch. The Centre offers courses in home care, educare, frail care, laundry, and catering, as well as Train the Trainers workshops. Good contact was made with the principal of the training centre.
- Together with Renée Jeftha, attended a GAP round-table meeting at the Bonteheuwel Community Centre, 20 July 2001.
- Together with Synnøvn Skorge and Ilse Ahrends, gave a three-and-a-half hour seminar on domestic violence for the first-year Clinical Psychology Masters students at the UCT Child Guidance Clinic, 31 July 2001.
- Gave a talk on abuse and the work of the Centre to the Hout Bay Health Forum in the Hout Bay library, 16 August 2001.
- Spoke about domestic violence and the work of the Centre on Radio Sonder Grense, 8 October 2001.

Synnøv Skorge:

- Gave a talk, together with Rose Cox, at the Levi-Strauss factory, 29 November 2000.
- Spoke about the Centre at the Mindpower course, Cape Town, 26 June 2001
- Together with Rose Cox and Ilse Ahrends, gave a three-and-a-half hour seminar on domestic violence for the first-year Clinical Psychology Masters students at the UCT Child Guidance Clinic, 31 July 2001.
- Spoke at the Parent Centre on 13 August 2001.

Ilse Ahrends

SAARTJIE BAARTMAN SHELTER REPORT

The Saartjie Baartman Shelter is one of the partners of the Saartjie Baartman Centre for Women and Children which opened together with the Centre in May 1999. The Shelter offers a vital service. It provides a 24- hour crisis response for women and their children who are being abused in their homes. There are trained staff on duty at all times and the shelter is open all year including public holidays. Therefore a woman who is in danger, or a person assisting an abused women, is able to phone the shelter and get immediate advice.

The shelter also offers crisis-accommodation; this is especially important as the new Domestic Violence Act (1998) stipulates that the police must take a woman to a safe place. Shelters are few and far between, especially ones that are open after-hours. The emphasis of the Saartjie Baartman Shelter is therefore to provide immediate safe, comfortable accommodation to ensure emotional and physical safety for an abused woman and her children. The shelter houses on average 22 women and 40 children.

When the woman has been admitted she will be seen by a social worker within 24 hours of her arrival. This serves to ensure that there is crisis intervention and that urgent plans can be implemented to facilitate the resident's safety, for example obtaining legal intervention. In the counselling sessions with her social worker, the resident will also set goals for herself for what she wants to achieve while she is at the shelter.

There are benefits of the shelter being part of the Centre as the shelter residents have easy and safe access to a range of services which include specialized counselling services such as rape counselling, a free legal advice service and economic empowerment programmes.

The children of the residents are provided with a morning programme for the pre-schoolers and afternoon groups for the school-going children. Children who are especially traumatized are seen by the social worker and referred the Red Cross Child and Family Unit for counselling.

The residents stay for an average of three months in the shelter. This length ensures that the resident obtains sufficient intervention to feel safe enough to re-integrate into life

outside of the shelter. It also ensures that there is a positive turn-over rate and new residents in crisis and often life-threatening situations can be admitted to the shelter.

The year under review has been a particularly busy one for the shelter. We have run at full capacity for most of the year. (When one thinks about it, this is not an ideal scenario. We must be one of the few organizations/businesses which would boast of an empty building and no work as total success.)

Shelter statistics

216 Women and 190 children have gone through the Saartjie Baartman Shelter in the past year.

Where to after the shelter?

93	Back home
99	Other accommodation
11	Referred to another shelter
5	Children placed in alternative care
13	Destitute and referred to another shelter

Programmes

➤ **Counselling**

Women: Our social worker, Renée Jeftha, and part-time psychologist, Ilse Ahrends, do individual counselling with the women on a weekly basis. They also run a support group every Monday morning, where the women have an opportunity to tackle such issues as assertiveness, self-esteem, anger, conflict resolution, and stress management, as well as learn more about their rights with regard to protection orders, maintenance and child support grants.

Children: Our child care worker, Michelle Marthinus, and Renée Jeftha run a group for the school-going children on Friday afternoons. Individual children have been seen by Renée and one of the social development students on placement here from UCT.

➤ **Life skills**

It is important that together with having a safe place to stay and counselling to help deal with the trauma they have faced, the women are also given the opportunity to improve their general life skills and learn how to cope better with the problems that confront them. To this extent, an ex-magistrate has done some workshops with them on court preparation and applying for protection orders; the three social development students from UCT ran six sessions with them on subjects such as parenting, protection orders, writing a cv, conflict resolution, HIV/AIDS and women’s health; and volunteers have held various arts and crafts sessions with the women. The Monday support groups have also provided input with sessions on stress management, assertiveness and dealing with conflict. The fact that the women stay for three months or less means that there is always need for repetition, as there are constantly new women coming in to the shelter.

➤ **Job skills**

Most of the women who come to the Shelter are unemployed and many have had little opportunity to gain meaningful work skills. It is part of our belief and policy that the women are helped to equip themselves as much as possible so that they can become more independent of their abusive partners and look after themselves and their children.

Two organizations came on board specifically as job skills training partners during 2001; Rafiki in February and the Economic Kitchen in July. Rafiki teaches women to make soap and provides a detailed and quite lengthy life skills curriculum as well. Women who graduate from this programme will be well equipped to run their own small business. The Economic Kitchen trains women to work in the hospitality industry as cooks, bakers, waitrons or general cleaners. The women spend a month at the Centre being trained in the Kitchen and waiting on tables in the cafeteria attached to the Kitchen. They are then placed in an hotel for on-site training for a month and then return to the Centre for final training and assessment. If successful, the women receive a certificate which is recognized nationally and will stand them in good stead as they seek to further their career. St John's Ambulance, sponsored by the Dept of Social Services, has run a series of training courses on first aid, home care and basic health at the Centre. A number of women from the shelter have participated, gaining skills (and certificates) which will enable them to work in old age homes or as home care workers. They are also paid R100 per month by St John's for a limited amount of time, to help them while they find work.

Special outings and events

Whenever possible, we try to arrange outings and special events for the women and children, to give them a break from the daily routine.

- During the December school holidays, some of the children attended the Froggy Pond Fresh Air Camps, where they had an opportunity to meet other children and share in adventure and fun.
- Also in December 2000, the Shelter gave the women and children a Christmas party, as well as a special dinner on Christmas Day. Presents had been collected by the staff well before the time, wrapped up and handed out with much glee on both sides.
- In February 2001, almost all the women and children in the Shelter went to a weekend camp at Hermanus, organized by Women with a Vision. Here the women experienced what it is like to be pampered, with facials and manicures. The children were also well looked after, and it was a pleasantly tired group that returned to the Shelter late on the Sunday afternoon.
- To celebrate International Women's Day on 8 March 2001, staff and residents attended the World Court of Women for Peace hearings in Khayalitsha. Listening to women from around the world tell their stories of torture and hardship because of war was a moving experience.
- Easter was celebrated with a special meal for the residents, and Easter eggs and presents for the women and children.

- Specific days such as Valentine's Day and Mother's Day are remembered in the shelter in special ways. We were able to buy each of the mothers a gift for Mother's Day and the children made suitable cards.
- Over the weekend of the 15-17 June, the women and their children attended another camp at Hermanus, again organized by Women with a Vision. On the 16th, there was a special Youth Day celebration at the camp for the children.
- The children had some outings/events organised just for themselves during the July holidays. They were taken to the Telkom Exploratorium at the Waterfront, where the scientific explanations of the intricacies of communication may have gone over most of their heads, but where they had great fun experimenting with the many interactive exhibits. There was a visit to the shelter of Sasko Sam, the bread man, whose sandwich-outfit apparently frightened rather than delighted one or two of the younger children. And there was also a visit to Cape Town International Airport where the children were shown around behind the scenes.
- National Women's Day in August saw two days of celebrations for the women in the shelter. On the 8th, members of the Correctional Services provided entertainment and gifts in the hall and on the 9th, members of the Khoisan people met with the residents. Ten women were also invited to a special celebration at the crèche which the child of one of the shelter staff attends.
- On the 19 September the Economic Kitchen was officially launched with a function in the cafeteria, for which the first trainees from the shelter had a chance to show off their cooking and waitressing skills.
- Most of the children in the shelter were taken to a Rainbow Day outing in Athlone, organized by ISWA, at the end of September. There, together with children from many other organisations, they were royally treated to entertainment, breakfast and lunch and two rides of their choice at the funfair.

Developments

Facilities in the shelter have been steadily improved or added to during the year. Towards the end of 2000, ground at the side of the shelter was fenced in, to make it safer for the residents. A student volunteered to paint murals on the walls, which have done much to create a cheerful atmosphere. A jungle-jim and swings were provided for the children as well as a play area. Liske Bester from the Soroptomists has played a huge role in the development of the shelter. She and her organization have raised money to provide a sprinkler system, a basketball net, new bedding and curtains for the bedrooms, furniture for a counselling room and paint to change the bedrooms from rather drab, institutional-looking colours to comforting hues of violet, apricot and apple-green. Members from a southern suburbs church have spent time preparing and planting a vegetable garden, the fruits of which are now beginning to be seen and tasted. We owe a big thank you to all these people who give of their time and means so generously.

Volunteers

Few NPOs these days can manage without volunteers, and the Shelter is no exception. This year has seen the beginnings of a volunteer programme, which hopefully will grow as we become more aware of where volunteers can be of particular help. So far, we have

identified the following areas: women who would like to help in the crèche on a regular basis; women who could work alongside our staff in the evenings or weekends (when we have only one staff member on duty); women with their own transport who would be willing to accompany residents to court or help when outings are planned. In this respect, we would like to thank Natalie Borman for the time she has so willingly given. Taking the children to the Rainbow Day would have been much more difficult without her help. Another volunteer to whom we are very grateful is Patricia Marthinus, who has stood in for our night supervisors when they have been on leave. Kehiloe Beukes and her group of concerned women must also be thanked for their interest and support, as must Mandy for coming on Saturday mornings to massage the women. Thank you as well to Denise for her sewing sessions with the women and to Jenny and Wayne Benn for their vegetable gardening.

In conclusion, this has been a very busy and productive year for the Shelter. The staff has become a strong team, able to support each other in their work with the shelter residents. But there is still much to develop and improve. In particular, it is the staff's vision to be able one day to provide second-stage housing for some of the women and their children, thus extending their opportunities for self-growth.

Rosemarie Cox and Ilse Ahrends

VISITORS

As the Centre becomes increasingly well known, so the requests to visit us have grown. Interested people from around the country and indeed, from around the world have come to see what is happening here. The Centre is also becoming a stop for certain tourist groups.

It would be difficult to mention all our visitors by name, but we have hosted people from Ghana, Kenya, Tanzania, Uganda, Zimbabwe, Indonesia, Germany, Norway, England, Scotland and the USA. Dr Audrey van Zyl, Western Cape Minister of Constitutional Affairs and Technology visited us in June, and again in September for the launch of the Economic Kitchen. Representatives from the following organisations have also visited us: Community Chest, Soroptomists, Women's Media Watch, Soul City, the National Network on Violence Against Women, Griqua National Council, Impumelelo, Self Help Manenberg, and Manenberg People's Centre.

Having the cafeteria attached to the Economic Kitchen has made a huge difference; for the Kitchen, as visitors often stay for tea or lunch, and for the Centre, as it provides an attractive and sociable venue for staff to talk to the visitors about the work done at the Centre.

SOCIAL WORKER'S REPORT

Introduction

Reflecting on the past year brings to mind many highlights, growth, exciting new beginnings and development. Of course, mixed with this, has been a healthy dose of sweat and tears.

Programmes for the women

Our programmes are implemented according to the needs of the women and their children and thus constant evaluation is done to see whether their needs are being met. The programmes are specifically geared to empower women, teach women about their rights, and how to respond effectively to the demands and problems of coping with life.

- *New Women's Group (weekly)* – New women are introduced to other residents in the shelter and a specific topic is discussed. The topics covered for the past year have been:
 - What is domestic violence?
 - Cycle of violence
 - Dealing with anger
 - Communication
 - Conflict resolution
 - Job seeking skills
 - Team building
 - Problem solving skills
 - Budgeting
 - Stress management
 - Parenting
 - Thinking about the future
- *Workshops* – Organisations are brought in to discuss a specific issue or topic. Topics discussed were: HIV/AIDS, Parenting, C.V. writing and job skills, Court preparation, Protection orders,
- *Gym attendance and relaxation* – Women attend the Virgin Active Gym once a month. Regular relaxation classes are given by staff members.
- *Spiritual Guidance*- Spiritual guidance is offered in a non-denominational manner. Women went to two camps held in Hermanus, with “Vroue met ‘n Visie”, all expenses paid. The women thoroughly enjoyed this. We are continuously supported with donations and spiritual support by this organisation.
- *Arts And Crafts* – This was implemented according to the needs of the women.
- *Income*- Women are given the opportunity to clean offices and to be responsible for supervising an entrance. Women are paid for this work. This enables the women to buy necessities, or to keep monies should they need to go to court for protection orders or to seek employment.

Economic empowerment programmes, training

RAFIKI	ECONOMIC KITCHEN	ST. JOHN'S AMBULANCE	COMPUTER TRAINING	TRAINING AND EMPLOYMENT IN THE NETWORK ON VIOLENCE AGAINST WOMEN OFFICE
6 Women have accessed the programme since it's inception	15 Women have accessed the programme since it's inception	10 Women have successfully completed the First Aid, Home Care and Basic Health Courses	4 Women started the computer training programme offered by the Salvation Army	2 Women have been employed and received on-going training in the past year.

Conclusion

I would like to say a special thank you to the staff and management for their continuous support and hard work. This year has been challenging but it is wonderful to be part of a team who work together and who believe in the uniqueness and individuality of each client.

Renée Jefftha

CHILD CARE WORKER'S REPORT

From 3 November 2000 to 28 February 2001 I was on maternity leave. During that time Renette de Villiers took my place. I started working again on the 1 March, beginning in the crèche with my morning programme which runs daily. I met the new faces there and prepared the programmes for the morning pre-schoolers, from 9-12am. The children start with story-time, followed by music and singing. Then they do some craftwork, like painting or drawing. There is also time for a snack and free play, before going back to their mothers. I also prepared the programme for the school-going children in the afternoon from 3-4pm. Since then, the programmes have run smoothly.

On 23 March 2001, a student from the USA was here to work with me in the crèche. She went with me to Grassroots Research Centre to look around, where we took out books for the children. She was very amazed to see what useful things one can get there. She even went with Renée and me to talk to the youth in the community of Manenberg. She enjoyed herself and took photos of the youth. It was sad to say goodbye when she left.

Renée and I did other talks at the same community centre in Manenberg. One talk was with the mothers of Manenberg on disciplining their children. They asked a lot of questions and enjoyed what we taught them.

I organized trips for the children in the shelter. They went to Pick'nPay for a party on the 4 April 2001. They enjoyed themselves and danced and brought lots of food and prizes back to their mothers. On the 10 July 2001 they went to the Telkom Exploratorium where they enjoyed themselves and were amazed at all the things they saw there. Sasko Sam-

man was here on 16 July to meet the children. They were so excited when they heard that he was coming, but when the little ones saw him, they were so frightened that they clung to me and begged me to take them out. But it was fun for the big children. Sasko Sam said he would come back in December and bring them presents. Then there was the Airport tour at the Cape Town International Airport. It was a great experience for the children. They saw all the things you have to go through to go on to a plane. They even saw inside a plane and got excited, wanting to fly. One of the children won a prize which pleased her very much. I plan to take them back to the airport in the December holidays. It was great fun. The children also went to the Children's Rainbow Day. They had been excited for weeks about it and couldn't wait for the day to come. On the day they were up early and ready to go. They enjoyed the show, the food and the rides and said they didn't want to leave. They said it was fun. In the September school holidays the children were invited to Nyanga Junction to join children from other communities to meet the Liquorice Man. He was made of sweets and the children all got packets of sweets from him. They were happy and glad that they had gone.

Then there was another student, Janet, from Belfast, Ireland. She helped me in the crèche and also joined me in the afternoon groups. She became attached to the children and the children to her. It was a great pleasure having her here. I'll miss her help.

The morning programmes are running smoothly. The children are traumatized when they enter the shelter. They are scared, crying and lonely when they come into the crèche, but after three days of playing and running and shouting without caring who hears them, they become so attached to the crèche that they don't want it to end. When they leave the shelter they always say that they will come back to the crèche. Sometimes the children are so aggressive that you have to put them aside to let them cool down. Sometimes you don't know why they get so cross so quickly, but once you know the problem you can handle it and work with the child. When one of the children misbehave, I put them on time-out just to let them know that what they have done was wrong. Then they will realize that "if I do that again, Teacher will put me on time-out".

The afternoon groups are for the school-going children. We have different rules in the groups, which are decided on by the children. We do different things, like talking about different topics, painting, pasting and drawing. When you talk with bigger children, you get a lot of feeling out of them. I think that's good, because you don't get children from the age of 8 to 13 to talk to you every day. I am really impressed by what I have learned from these children. They have been a great inspiration to me and have helped me a lot. What I want for the next years is to learn more about the children and do anything that can help me to work more closely with them. They have come out of abusive situations and I want to be there for them and help them understand what they are going through. I want them to be in a secure place where they can play, shout within sound-proof walls and have more education facilities so they can be the next leaders of our country. I need to have a big space for them to play freely, and educational toys and musical instruments which they can learn to play on their own. Through these children I learn a lot about how to be more at a child's level with them.

Michelle Marthinus

APPENDIX

Brief Update

Staff at the Saartjie Baartman Centre for Women and Children (Updated to 31 July 2002)

Centre

Ilse Ahrends	Programme Support Co-ordinator (15 hours per week)
Kulthum Ebrahim	Finance (until 31 December 2001)
Gaironesa Jacobs	Reception (until 31 January 2002)
Jazelle Kiewietz	Finance (from 15 January 2002)
Michelle Marthinus	Reception (from 1 February 2002)
Synnøv Skorge	Centre Manager

Shelter

Ilse Ahrends	Programme Support Co-ordinator/counsellor (10 hours per week)
Victoria Booysen	Night Supervisor
Rosemarie Cox	Shelter Manager
Gaironesa Jacobs	Night Supervisor (from 1 February 2002)
Renée Jeftha	Social Worker (until 31 July 2002)
Nontsasa Makula	Social Worker (part-time)
Michelle Marthinus	Child Care Worker (until 31 January 2002)
Rachel Petersen	House Organiser
Aloma Titus	Night Supervisor (until 31 January 2002) Child Care Worker (from 1 February 2002)

Members of the Board of Management

Cheryl Ayogu

Portfolio: Provincial Co-Ordinator, W.C.Network on Violence Against Women

Fayruz Davids

Portfolio: Director, NICRO

David P. Fourie

Portfolio: Director, SANCA

Leslie Liddell

Portfolio: Director, Rape Crisis

Synnøv Skorge

Portfolio: Centre Manager

Aloma Titus

Portfolio: Staff rep. (Child Care Worker in the shelter)

Debbie van Stade

Portfolio: Chairperson; Government rep.

Gaynor Wasser

Portfolio: Community rep.

SAARTJIE BAARTMAN CENTRE FOR WOMEN AND CHILDREN

CONSTITUTION

Preamble to the Constitution

Violence against women, manifesting in such forms as domestic violence and rape, is a complicated and complex issue, a symptom of deeper societal dis-ease and power imbalances. Approaches to working against this violence also need to be more complex, especially with regard to the services provided to the survivors. Working in partnership with organisations which assist women survivors of violence, offers an ideal opportunity to tackle violence more comprehensively.

The Saartjie Baartman Women's Centre provides this opportunity by working with on-site partners, who on their own, are often frustrated that they cannot do enough to help their clients, but together in partnership, can do more by pooling their resources, experience, knowledge and programmes.

By working in partnership, the Saartjie Baartman Women's Centre is able to develop a multi-purpose women's centre, to which

- a) women (and their children) of different classes, cultures and religions, who are experiencing violence in their lives, can come to access a wide range of services;
- b) organisations and institutions from the Violence against Women Sector can come to access information, research data and training programmes.

To this end, the Saartjie Baartman Women's Centre will be well connected to, in touch and working with its neighbouring communities. It will be non-racist, and sensitive to issues of gender and sexual orientation.

1. Name

1.1 The organisation hereby constituted will be called The Saartjie Baartman Centre for Women and Children.

1.2 Its shortened name will be the S.B.C.W.C. (hereinafter referred to as the organisation).

The organisation shall:

- . Exist in its own right, separately from its staff members and partners.
- . Continue to exist even when its staff members and/or partners change and there are different office bearers.
- . Be able to own property and other possessions.
- . Be able to sue and be sued in its own name.

2. Objectives

(a) The organisation's main objectives are to:

1. co-ordinate through partnership a comprehensive range of services for abused women and their children.
2. work with women in finding ways to challenge and end the violence in their lives.
3. provide through partnership community outreach work, aimed at ending violence against women through preventative and educative programmes.
4. work with organisations and networks in finding ways to challenge and end institutionalised violence against women.
5. co-ordinate through partnership a range of services for organisations.

3. Income and property

- 3.1 The organisation will keep a record of everything it owns.
- 3.2 The organisation may not give any of its money or property to its staff members, partners or office bearers. The only time it can do this is when it pays for work that a staff member, partner or office bearer has done for the organisation. The payment must be a reasonable amount for the work that has been done.
- 3.3 A staff member or partner of the organisation can only get money back from the organisation for expenses that she or he has paid for on behalf of the organisation.
- 3.4 Staff members, partners or office bearers of the organisation do not have rights over things that belong to the organisation.

4. Partnership and general Meetings

- 4.1 If a person wants to become a staff member or partner of the organisation, she or he will have to apply to the organisation's management committee. The management committee has the right to say no.
- 4.2 Staff members and partners of the organisation must attend its annual general meetings. At the annual general meeting staff members and partners exercise their right to determine the policy of the organisation.

5. Management

A. Management Board

- 5.1 A management board will manage the organisation. The management board will be made up of not less than seven members. They are the office bearers of the organisation. The management board will consist of the Centre Manager, a representative from the Dept of Social Services, the directors of the partner organisations (one of whom will also be on the Programme Leadership Team), a S.B.C.W.C. staff representative, a Shelter resident and a community representative.
- 5.2 The role of the management board will be to:
- . act as employer of the S.B.C.W.C. staff.
 - . provide financial accountability.
 - . provide strategic planning.
- 5.3 Office bearers will serve for one year, but they can stand for re-election for another term in office after that. Depending on what kind of services they give to the organisation, they can stand for re-election into office again and again. This is so long as their services are needed and they are ready to give their services.
- 5.4 If a member of the management board does not attend three management board meetings in a row, without having applied for and obtaining leave of absence from the management board, then the management board will find a new member to take that person's place.
- 5.5 The management board will normally meet at least once a month. More than half of the members need to be at the meeting to make decisions that are allowed to be carried forward. This constitutes a quorum.
- 5.6 Minutes will be taken at every meeting to record the management board's decision. The minutes of each meeting will be given to management board members at least two weeks before the next meeting. The minutes shall be confirmed as a true record of proceedings, by the next meeting of the management board, and shall thereafter be signed by the chairperson.
- 5.7 The organisation has the right to form sub-committees. The decisions that sub-committees take must be given to the management board. The management board must decide whether to agree to them or not at its next meeting. By agreeing to decisions the management board ratifies them.
- 5.8 All staff members and partners of the organisation have to abide by decisions that are taken by the management board.

B. Programme Leadership Team

- 5.9 The management board will be assisted by the Programme Leadership Team (hereinafter referred to as the PLT). The PLT will be made up of the S.B.C.W.C. Manager, the S.B.C.W.C. staff and no more than two representatives from each of the on-site programme partners.
- 5.10 The role of the PLT will be to:
- . support the S.B.C.W.C. Manager.
 - . ensure communication among partners.
 - . relay information from the PLT to the partner organisations and vice versa.
 - . establish and develop S.B.C.W.C. programmes.
 - . ensure the development of the S.B.C.W.C., through the principle of *learning* (self-awareness, learning through experience).
 - . provide strategic planning.
- 5.11 The PLT will meet at least once a month. It will be chaired by the S.B.C.W.C. Manager.
- 5.12 Minutes will be taken at every meeting. The minutes of each meeting will be given to the PLT members at least two weeks before the next meeting. The minutes shall be confirmed as a true record of the proceedings, by the next meeting of the PLT.
- 5.13 Decisions will be made on a consensus basis. If there is no consensus, then the matter will be decided by vote. If the votes are equal, the person identified by the PLT as having the most expertise on the issue under discussion will have the deciding vote, in consultation with the S.B.C.W.C. Manager.

6. Powers of the management board

- 6.1 The management board may take on the power and authority that it believes it needs to be able to achieve the objectives that are stated in point number 2 of this constitution. Its activities must abide by the law.
- 6.2 The management board has the power and authority to raise funds or to invite and receive contributions.
- 6.3 The management board does, however, have the power to buy, hire or exchange any property that it needs to achieve its objectives.

- 6.4 The management board has the right to make by-laws for proper management, including procedure for application, approval and termination of staff members and/or partners.
- 6.5 The management board will decide on the powers and functions of its office bearers.

7. Meetings and procedures of the board

- 7.1 The management board must hold at least two ordinary meetings each year.
- 7.2 The chairperson, or two members of the board, can call a special meeting if they want to. But they must let the other management board members know the date of the proposed meetings not less than 21 days before it is due to take place. They must also tell the other members of the board which issues will be discussed at the meeting. If, however, one of the matters to be discussed is to appoint a new management board member, then those calling the meeting must give the other board members not less than 30 days notice.
- 7.3 The chairperson shall act as the chairperson of the management board. If the chairperson does not attend a meeting, then members of the board who are present choose which one of them will chair that meeting. This must be done before the meeting starts.
- 7.4 There shall be a quorum whenever such a meeting is held.
- 7.5 When necessary, the management board will vote on issues. If the votes are equal on an issue, then the person identified by the management board with the most expertise on that issue will have the deciding vote, in consultation with the chairperson.
- 7.6 Minutes of all meetings must be kept safely and always be on hand for staff members and partners to consult.
- 7.7 If the management board thinks it is necessary, then it can decide to set up one or more sub-committees. It may decide to do this to get some work done quickly. Or it may want a sub-committee to do an inquiry, for example. There must be at least three people on a sub-committee. The sub-committee must report back to the management board on its activities. It should do so regularly.

8 Annual general meetings

The annual general meeting must be held once every year, no more than five months after completion of the organisation's financial year.

The organisation should deal with the following business, amongst others, at its annual general meeting:

- . Agree to the items to be discussed on the agenda.
- . Write down who is there and who has sent apologies because they cannot attend.
- . Read and confirm the previous meeting's minutes with matters arising.
- . Chairperson's report.
- . Treasurer's report.
- . Changes to the constitution that staff members and/or partners may want to make.
- . Elect new office bearers.
- . General.
- . Close the meeting.

9 Finance

- 9.1 An accounting officer shall be appointed at the annual general meeting. His or her duty is to audit and check on the finances of the organisation.
- 9.2 The treasurer's job is to control the day to day finances of the organisation. The treasurer shall arrange for all funds to be put into a bank account in the name of the organisation. The treasurer must also keep proper records of all the finances.
- 9.3 Whenever funds are taken out of the bank account, the S.B.C.W.C. Manager and at least one other staff member of the organisation must sign the withdrawal or cheque.
- 9.4 The financial year of the organisation ends on 31 March.
- 9.5 The organisation's accounting records and reports must be ready and handed to the Director of Nonprofit Organisations within six months after the financial year end.
- 9.6 If the organisation has funds that can be invested, the funds may only be invested with registered financial institutions. These institutions are listed in Section 1 of the Financial Institutions (Investment of Funds) Act, 1984. Or the organisation can get securities that are listed on a licensed stock exchange as set out in the Stock Exchange Control Act, 1985. The organisation can go to different banks to seek advice on the best way to look after its funds.

10 Changes to the constitution

- 10.1 The constitution can be changed by a resolution. The resolution has to be agreed upon and passed by not less than two thirds of the staff members and partners who are

at the annual general meeting or special general meeting. Staff members and partners must vote at this meeting to change the constitution.

10.2 Two thirds of the staff members and partners shall be present at a meeting (“the quorum”) before a decision to change the constitution is taken. Any annual general meeting may vote on such a motion, if the details of the changes are set out in the notice referred to in 7.3.

10.3 A written notice must go out not less than fourteen (14) days before the meeting at which the changes to the constitution are going to be proposed. The notice must indicate the proposed changes to the constitution that will be discussed at the meeting.

10.4 No amendments may be made which would have the effect of making the organisation cease to exist.

11 Dissolution/Winding-up

11.1 The organisation may close down if at least two thirds of the staff members and partners present and voting at a meeting convened for the purpose of considering such a matter, are in favour of closing down.

11.2 When the organisation closes down it has to pay off all its debts. After doing this, if there is property or money left over it should not be paid or given to staff members or partners of the organisation. It should be given in some way to another nonprofit organisation that has similar objectives. The organisation’s general meeting can decide what organisation this should be.

12 Adoption of the constitution

This constitution was approved and accepted by the PLT and the management board of The Saartjie Baartman Centre for Women and Children

At a special (general) meeting held on 13 March 2001
Day / Month / Year

D. van Stade (Signed)

F. Davids (Signed)

Chairperson

Secretary

Saartjie Baartman Centre for Women and Children Treasurer’s Report

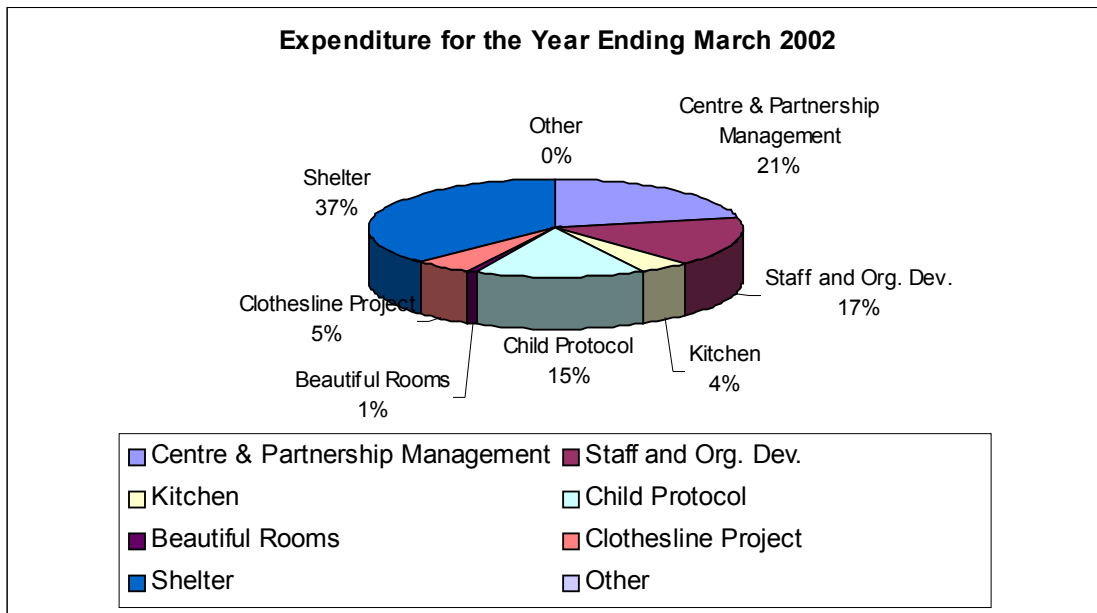
Our financial year started in October 2001 when we received our Non-Profit Organisation registration number (014-121 NPO) and ends in March 2002. The Centre has decided to run an April-March financial calendar. In October, the Centre opened its own banking account with First National Bank. We thank NICRO, one of our partners in this initiative for handling our finances up until that time.

Our total income for the financial year was R863,417.80 It is broken down as follows:

Income for the Year Ending March 2002	
Grant and Funding	671,894.46
Donations	59,364.44
Partner Contributions	131,358.90
Other Income	800.00
Total	863,417.80

We graciously thank the donors and all who gave generously to the centre: The Department of Social Services of the Provincial Administration of the Western Cape, Lieske Bester, Soroptomists, US Consulate Cape Town, Community Chest, Pacific Seminars, Mrs. Mills, PPC Cement, Ian Ford, Dale Africa, Radical Crew, St. John's Ambulance, partners and clientele contributions. Your support and belief in the centre has enabled us to improve the lives of many women.

Projects undertaken with those funds include the Economic Kitchen, Child Protocol after hour's services, the Clothesline Project, Shelter for abused women and the Beautiful Rooms Project. The total expenditure for the period was R542, 060.24.



With beginnings of this kind, we know that the Saartjie Baartman Centre is bound to continue the stellar service it has given to women and children. The Board of Management gives special thanks to the staff and partners who make it all happen.

PROGRESS REPORT FOR 2002

In the light of the tremendous growth that the Centre has experienced since its inception in 1999, this year started with the plan to consolidate current programmes and partnerships at the Centre and evaluate the Centre's effectiveness before rushing into new developments.

However, at the strategic planning workshop held by the Centre and Shelter staff together with the Board of Management in February 2002, the following areas of development were identified:

- The formalization of the partnership agreements between the Centre and the on-site partner organizations, including the commitment towards partnership development. Making the entire Centre building disability-friendly.
- Developing an HIV / AIDS programme that includes training, counselling and staff policies.
- Starting a second-hand shop, for women going into new homes, and as an income-generating project for women in the shelter and community.
- Exploring second stage housing opportunities for shelter residents.
- Evaluation and follow-up of client services in an after-care programme. This programme also involves linking our clients to support services in communities.
- Planning a Joint Outreach Programme with our partners.
- Providing assistance with court preparation, legal counselling and accompanying women to court.
- Appointing a shared Intake Worker and establishing an Advice Office.
- Improving child-care work in the Shelter, including parenting programs.
- Starting computer skills training courses in the resource centre for clients and staff.
- Doing research: planning a joint evaluation and collection of statistics.
- Expanding the current economic empowerment programmes into co-ops and satellite projects in the communities.

Before tackling many of the above needs, it was decided to wait first for the external evaluation of the Centre. This took place in July and we are eagerly awaiting the final report in August. The evaluator's report will serve to inform us of our current effectiveness and the relevance of the above-mentioned strategic plans. It will also provide guidelines for fundraising.

The Centre has made positive progress in the following programmes:

- Obtaining funding to start the HIV/ AIDS programme.

- Working in partnership with the UWC Community Law Centre to conduct the Needs assessment phase for the establishment of the Resource Centre.
- Planning to establish a small soap factory run by women trained in the Rafiki programme.
- Establishing community kitchens managed by women who successfully completed the kitchen training in the Saartjie Baartman Economic Kitchen.

In conclusion, the Centre is presently balancing the strengthening of its current programmes and partnerships while at the same time attempting to address as quickly and effectively as possible the urgent and visible needs of the women and children who come to the Centre.

SynnøV Skorge
Centre Manager

List of donors

Jenny and Wayne Benn	Heidi Lobel
Nadine Bennett	Annemarie Lombard & Staff
Lieske Bester	Manenberg Police
Kehiloe Beukes	Lou Mazel, US Consulate
Fran Booysen	Noddy Party (Russel and Kevin)
Natalie Borman	Pacific Seminars
Bobby Brown	Pick'n Pay
Cadbury (Pty) Ltd.	PPP Cement
Mr Chetty	The Power Group of Companies
Community Law Centre	Tess Prince, Levi Strauss
David Crossweller	Sr Scheepers, Levi Strauss
Susan Crowther	Judith Sowerby, US Consulate
Lucille Fonceske	St Andrew's Church, Newlands (Bea)
Ian Ford Landscape Architects	St Anne's Homes
Heideveld Day Hospital	St John's Ambulance
Dale Isaacs, Open Africa	Tiger Mills
Mr Johnson, Caledon Correctional Services	Trauma Centre for Victims of Violence & Torture
Jane Keen	Welcome Bakery
Kelloggs (Debbie)	Mrs M Wilkinson,
Kirstenbosch Horticultural Society	Women's Legal Centre
Elsie Kriel, Kleuterkoukus	R Zaayman, Radical Crew

Special thanks

For offering staff support/supervision:

Shirley Abrahams
Shaieda Allie, Trauma Centre
Jane Bennett, AGI
Claire Jeyes, Child & Family Unit, Red Cross Hospital

For designing the Saartjie Baartman logo:

L Liebenberg

For the design of the AGM invitation and the Saartjie Baartman pamphlet:

B Muthien
M Smith

For donations in memory of Debbie Quenet, who did so much for women survivors of domestic and sexual violence.

We would also like to voice our appreciation for the ongoing support of the Khoisan community.